

Who are we targeting? What are their main challenges today?

Roles **Priorities Pain Points** Complex multi-cloud implementation Improve the experience of customers and employees accelerating the shift to digital business Lack of agility and flexibility Operational complexity • Drive innovations that pursue new business models Need to support new workloads (AI) • Build a future-fit strategy through platforms, practices and Achieve consistent application partnerships Lead the cloud center of excellence and work with CIO, VP of Cloud performance. Platform or internal stakeholders to improve operational capabilities Infrastructure Oversee cloud business management, strategy and implementation Re-platform legacy apps to new-driven platforms. Guarantee application high-availability Build platform as product to meet the requirements of app dev Improve business resiliency Provide an IT architecture to adopt new teams • Support the distributed workforce application development Consolidate IT infrastructure via data center consolidation. Reduce operational IT costs **VP** of Infrastructure Lead the DevOps transformation Comply with industry regulations and Operations Ensure the operational success of data center architecture

Influencers: ITDM's, Cloud/ Enterprise Architect, System Admin, Site Reliability Engineer, DevOps Manager, Platform Operator, App Developer







Key Qualifying Questions

Infrastructure Requirement & Virtualization Strategy:

- Could you describe your existing IT infrastructure and data center setup?
- Which hypervisor are you mainly leveraging?

Challenges and Pain Points:

- What are the primary challenges or pain points you are facing with your current IT infrastructure?
- Are there specific performance, scalability, or management issues you would like to address?

Scalability:

- Do you anticipate the need for scalability in the near future? How do you fore see your organization's growth?
- Is the ability to easily scale your infrastructure important to you?

Workloads and Applications

What types of workloads and applications are critical to your business operations?

Future IT Strategy:

- Can you share insights into your organization's future IT strategy and goals?
- How open are you to adopting emerging technologies and trends in the IT landscape?



